

## MARINE DELAY IN START-UP POLICY

Policy No:

In consideration of the ASSURED(S) named herein paying to LIBERTY GENERAL INSURANCE LIMITED (herein after called the Insurer), the premium as stated in the Schedule and realization thereof by the Insurer and in reliance upon the statements made by the Assured(s) in the Proposal and Declaration, the Insurer hereby PROMISES AND AGREES with the Assured(s), their Executors, Administrators and Assignees that the Insurer will insure against loss, damage, liability or expenses to the extent and in the manner herein provided subject to all terms, conditions, exceptions and warranties set forth.

The Insurer and the Assured(s) agree that this Policy, the Schedule, the Clauses and any Endorsement(s) issued during the course of this Policy, shall be considered as one document and any word or expression to which a specific meaning has been attached shall bear such meaning wherever it appears.

Any information supplied by the Assured(s), shall be deemed to be incorporated in this contract.

This Policy document along with all terms, conditions, exceptions, warranties and Institute Clauses, forming an integral part of this Policy, should be examined and if it does not meet your requirements should be returned to the Insurer immediately.

This Policy shall be in force subject to initiation by an authorized official of the Insurer.

Place of Issue :

Date of Issue :

For Liberty General Insurance Ltd

Issuing Office :

Receipt No :

Agent / Broker Code :

Receipt Amount :

### Marine Delay in Start-Up Policy Schedule

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**Liberty General Insurance Limited**, Unit 1501 & 1502, 15th Floor, Tower 2, One International Center, Senapati Bapat Marg, Prabhadevi, Mumbai - 400013.

Phone: +91 22 6700 1313 Fax: +91 22 6700 1606, Email: [care@libertyinsurance.in](mailto:care@libertyinsurance.in)

Call Toll Free No : 1800 266 5844, website : [www.libertyinsurance.in](http://www.libertyinsurance.in)

IRDA of India registration number: 150 I CIN: U66000MH2010PLC209656

UIN No: IRDAN150P0002V01201415



Attached to and forming part of the Policy No. XXXXXXXXXXXX dated DD/MM/YYYY

|               |              |
|---------------|--------------|
| Client Code : | Receipt Date |
|---------------|--------------|

|              |                    |
|--------------|--------------------|
| Agent Name : | Agent Contact No : |
|--------------|--------------------|

**Project Overview**

**Section I -Insured**

|   |  |  |
|---|--|--|
| 1 | Principal(s) / Project Owner(s)            |  |
| 2 | Address of Principal(s) / Project Owner(s) |  |
| 3 | Contractor(s)                              |  |
| 4 | Sub-Contractor(s)                          |  |
| 5 | Trustee(s)                                 |  |
| 6 | Lender(s)                                  |  |
| 7 | Other(s)                                   |  |

**Marine Delay in Start-Up Policy Schedule**

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|  |  |  |
|--|--|--|
|  |  |  |
|--|--|--|

**Section II - Insured**

|    |  |  |
|----|--|--|
| 8  | Principal(s) / Project Owner(s)            |  |
| 9  | Address of Principal(s) / Project Owner(s) |  |
| 10 | Lender(s)                                  |  |
| 11 | Other(s)                                   |  |

**1. The Project**

The transportation of goods, materials and equipment for the purpose of construction, erection, testing, start-up, commissioning, operation and maintenance of the \_\_\_\_\_ construction project and all ancillary and associated works, in conjunction with the construction project.

**2. Period of Insurance**

From Notice to Proceed Date being (00:01 a.m. local standard time) -----/-----/----- until either the completion of delivery of Project cargo insured under Section I to the Project site, or the Scheduled Commercial Operation Date, specified within the information provided to Insurers as amended from time to time, whichever shall last occur.

Extensions to the Scheduled Commercial Operation Date upto ----- deemed automatically agreed.

**3. The Project Site**

Location at -----



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**4. The Interest**

**4.1 Section I**

Project Cargo being materials, equipment and supplies required for the construction of the Project described in item 1 of this Project Overview and which is the subject of this insurance.

**4.2 Section II**

A. Loss of Gross Profit following delay in Scheduled Commercial Operation Date.

Or

Fixed Costs and/or Debt Service following delay in Scheduled Commercial Operation Date.

B. Increased Cost of Working in conjunction with (A) above.

**5. The Limits of Indemnity**

**5.1 Section I**

-----, any one conveyance.

-----, any one location.

**5.2 Section II**

Up to a maximum of ----- for a -----month Indemnity Period.

**6. The Insured's Deductible**

**6.1 Section I**

----- each and every loss.

**6.2 Section II**



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----- days of indemnifiable delay, in the aggregate, will be deducted from the claim hereon or otherwise as stated in the policy.

**7. Territorial Limits**

From supplier(s), manufacturer(s) and/or other locations worldwide to Project site as described in item 3 of this Project Overview.

**8. The Scheduled Commercial Operation Date**

(00:01a.m. local standard time) ----- /-----/----- or multiple dates, if required, scheduled and agreed by the Insurers.

**9. Co-Insurers**

|               |   |
|---------------|---|
| Leader        | % |
| Member 1      | % |
| Member 2      | % |
| Member 3..... | % |

**10. The Premium**

|                                 |  |
|---------------------------------|--|
| Net Premium (Project Cargo)     |  |
| Net Premium (Delay in Start-up) |  |
| Service Tax & Education Cess    |  |
| Stamp Duty*                     |  |
| Gross Premium (A)               |  |

**11. Installment Clause (Applicable to Section II - Delay in Start-up)**

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*In case of Quarterly Installment*

- a. The Assured shall pay to the Insurer the within mentioned premium of <<Currency>><<----->> (including service tax, Education cess and stamp duty) and so long as the Assured's perform and observe all their obligations hereunder other than in regard to the payment of the premium as stipulated in the Policy, the Insurers as a matter of facility to the Assured agree to accept payment of premium by installments as shown below:

| <b>INSTALLMENT SCHEDULE</b>     |                                       |  |   |  |
|---------------------------------|---------------------------------------|--|---|--|
| <b>Premium Particulars</b>      | <b>I Installment</b>                  | <b>II Installment</b>  | <b>III Installment</b>  | <b>IV Installment</b>  |
| Net Premium                     |                                       |  |   |  |
| S.T and Education cess @ <<>> % |                                       |  |   |  |
| Gross Premium                   |                                       |  |   |  |
| <i>Payable on or before</i>     | <i>&lt;&lt;Inception Date&gt;&gt;</i> | <i>&lt;&lt;One day prior to commencement of the second quarter&gt;&gt;</i> | <i>&lt;&lt;One day prior to commencement of the third quarter&gt;&gt;</i> | <i>&lt;&lt;One day prior to commencement of fourth quarter&gt;&gt;</i> |

- b. Notwithstanding the provisions of the preceding clause, upon non-payment of any installment on its due date, this Policy shall cease to operate from the time and date of the default in payment of the Installment and no liability shall attach under this Policy for any loss or damage occurring thereafter nor shall any refund of premium become due under the Policy.

*In case of Half-yearly installment*

- a. The Assured shall pay to the Insurer the within mentioned premium of <<Currency>><<----->> (including service tax, education cess and stamp duty) and so long as the Assured(s) perform and observe all their obligations hereunder other than in regard to the payment of the premium as stipulated in the policy, the Insurers as a matter

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of facility to the Assured agree to accept payment of premium by installments as shown below:

| Premium Particulars      | I Installment      | II Installment  |
|--------------------------|--------------------|---|
| Net Premium              |                    |   |
| S.T and Ed cess @ <<>> % |                    |   |
| Gross Premium            |                    |   |
| Payable on or before     | <<Inception Date>> | <<One day prior to commencement of the second quarter>> |

- b. Notwithstanding the provisions of the preceding clause, upon payment of any installment on its due date, this Policy shall cease to operate from the time and date of the default in payment of the Installment and no liability shall attach under this Policy for any loss or damage occurring thereafter nor shall any refund of premium become due under the Policy.

*Note: In case of Premium Payment through cheque(s), the above Policy Document is valid subject to realization of the cheque(s). In the event of dishonor of cheque(s), this Policy Document shall stand cancelled from inception and all benefits under the Policy shall automatically stand forfeited.*

\*Consolidated Stamp Duty paid vide G.O. order ----, Commercial Taxes and Registration Department----

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**Project Cargo Insurance and Project Cargo Delay in Start-up Wordings**

**SCHEDULE**

**SECTION I**

|                            |   |
|----------------------------|---|
| Voyage                     | As per item 7 of the Project Overview   |
| Mode of conveyance         |   |
| Subject Matter Insured     | As per Item 4.1 of the Project Overview |
| Packing Details            |   |
| Basis of Valuation (Cargo) |   |
| Basis of Valuation (Duty)  |   |
| Sum Insured (Cargo)        |   |
| Sum Insured (Duty)         |   |
| Per Sending Limit          |   |

**Marine Delay in Start-Up Policy Schedule**



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|                      |  |
|----------------------|--|
| Per Location Limit   |  |
| Deductible           |  |
| Franchise            |  |
| Basis of Declaration |  |

This insurance is subject to the following Clauses, Conditions, Warranties and Exclusions:

**CLAUSES**

**Applicable for Carriage by Sea** *(For Example)*

1. Institute Cargo Clauses (A) 1.1.1982 / Institute Cargo Clauses (B) 1.1.1982 / Institute Cargo Clauses (C) 1.1.1982
2. Institute War Clauses (A) 1.1.1982
3. Institute Strikes Clauses (A) 1.1.1982

**Applicable for Carriage by Air** *(For Example)*

1. Institute Cargo Clauses (Air) (excluding sendings by Post) 1.1.1982
2. Institute War Clauses (Air) (excluding sendings by Post) 1.1.1982
3. Institute Strikes Clauses (Air) 1.1.1982

**Applicable for carriage by Road / Rail** *(For Example)*

1. Inland Transit (Rail or Road) Clause (A)
2. Strikes, Riots and Civil Commotion Clause (Inland transit not in conjunction with ocean going voyage)

**Applicable for all modes of transport** *(For Example)*

1. Institute Radioactive Contamination, Chemical, Bio-logical, Bio-Chemical and Electromagnetic Weapons Exclusion Clause 10.11.2003

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2. Institute Cyber Attack Exclusion Clause 10.11.2003
3. Private Carrier Limitation of Liability Clause
4. Cargo Termination of Transit Clause (Terrorism)
5. Cargo Termination of Storage in Transit Clause 2009
6. Courier Dispatch Warranty (In case of Courier dispatches)
7. Registered Post Parcel Clause (In case of Postal dispatches)
8. Open Policy Conditions

*For Clause wordings, please refer Annexure of Clause wordings.*

### **WARRANTIES**

#### **Applicable for Carriage by Sea** *(For Example)*

1. Warranted deck cargo (unless in fully enclosed metal containers) covered on Institute Cargo Clauses (C) 1.1.1982 only

#### **Applicable for Carriage by Air** *(For Example)*

1. Warranted the entire value declared to the carriers and appropriate freight paid to them

#### **Applicable for all modes of transport** *(For Example)*

1. Warranted consignment is carried in closed vehicle(s) / wagon(s) or vehicle(s) / wagon(s) duly covered with serviceable tarpaulin(s)
2. Warranted consignment properly lashed and secured to the body of low bed multi axle trailer (Applicable for Oversize / ODC cargo)

### **OTHER TERMS AND CONDITIONS** *(For Example)*

1. The Per Sending Limit and Per Location Limit represent the maximum amount the Insurer shall pay in the event of a loss or series of losses arising out of an event respectively. In case this Policy extends to cover Duty on Imports, the Per Sending Limit shall include the amount of such duty. In the event of a claim falling within the terms and conditions of this Policy, if it is found that the

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#### **Marine Delay in Start-Up Policy Schedule**

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declared value is higher than the Limits defined under this Policy, the Insurer shall pay a rateable proportion of loss as the Limit Per Sending bears to the declared value in respect of such loss. In case of series of losses arising out of an event, each loss shall be calculated independently as per the above wordings but the aggregate liability of the Insurer in respect of all such losses shall not exceed the Limit per Location as defined under the Policy.

**EXCLUSIONS** *(For Example)*

2. Excluding loss of or damage to cargo on account of rust, oxidation, discoloration, mechanical, electrical and electronic derangement unless caused by Institute Cargo Clauses (B) perils in case of transit by Sea / Inland Transit Clause (Rail or Road) Clause (B) in case of transit by Road / Rail.

***This policy SHALL NOT cover any shipment to/from Indian government prohibited or E.U or U.K or U.N.S.C sanctioned countries and countries which have restrictive legislation on contracts of sale and/or placing of insurance.***

| <b><u>SURVEY AGENT</u></b>   | <b><u>SETTLING AGENT</u></b>   |
|--|--|
| <p><b><i>Imports</i></b><br/>As Applicable under each Certificate of Insurance</p> | <p><b><i>Imports</i></b><br/>As Applicable under each Certificate of Insurance</p> |
| <p><b><i>Inland transit</i></b><br/>Local Office and Address</p>                   | <p><b><i>Inland transit</i></b><br/>Corporate Office Address</p>                   |

**SECTION II**

|  |     |
|--|-----|
| Sum Insured (On Estimated Loss of Gross Profit)<br>OR<br>Sum Insured (On Estimated Loss of Fixed Costs and Debt Servicing) | INR |
| Sum Insured (On Estimated Increased Cost of Working)   | INR |

**1. INSURING AGREEMENT**

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**This policy will indemnify the Insured for actual loss sustained to the Insured's business generated at the Project Site if at any time during the period of the policy an indemnifiable event occurs which causes a delay to the Scheduled Commercial Operation Date consequent upon:**

1.1. loss of and/or damage to and/or delay in arrival of the Project Cargo which results from an event giving rise to an indemnifiable claim under Section I of this policy, or which would have been the subject of indemnity without the application of the Section I Deductible as stated in item 6.1 of the Project Overview.

1.2. loss of or damage to or mechanical breakdown of the hull or machinery and/or equipment of the vessel, craft or aircraft, on which any of the Project Cargo is being carried or is intended to be carried which would be covered under:

The Institute Voyage Clauses – Hulls 1/10/1983 (CL 285) and/or Institute War and Strikes Clauses Hulls – Voyage 1/10/1983 (CL 295)

or

An Aircraft All Risks policy, Section I clause AVN 16, including war, hi-jacking and allied perils as per LSW555D;

1.3. loss or mechanical breakdown of, any motor or rail vehicle or attachment thereto upon which any part of the Project Cargo is being transported or is intended to be transported;

1.4. The vessel, aircraft or other conveyance on which any of the Project Cargo is carried or is intended to be carried, being involved in a general average, salvage or lifesaving operation.

## **2. LIMIT OF INDEMNITY**

Subject to the Insuring Agreement, and the terms, conditions and exclusions of this Policy, this Policy will indemnify the Insured up to a maximum of ----- for a ----- month Indemnity Period.

## **3. MEASURE OF INDEMNITY**

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### **Marine Delay in Start-Up Policy Schedule**

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The indemnity under this insurance for actual loss sustained shall be as selected by the Insured and shown under Item 4 of the Project Overview prior to inception and will be:

(1) the loss of Gross Profit calculated as per 3.1 (a) below

Or

(2) making good the inability to proportionally pay Fixed Costs and Debt Servicing calculated as per 3.1(b) below due to the reduction in Turnover

And shall include any Increased Cost of Working expenses calculated as per 3.1 (c) below:

3.1.

a) In respect of loss of Gross Profit

The sum obtained by applying the Rate of Gross Profit to the difference between the Turnover which would have been achieved during the Indemnity Period and the actual Turnover during that period in consequence of one or more of the occurrences listed in 1.1, 1.2, 1.3 and 1.4 above.

b) In respect of Fixed Costs and Debt Servicing Costs:

The sum of expenses, based upon the Rate of Fixed Costs and Debt Servicing incurred by the Insured's project which are not affected by any change in the output of the insured project;

and

c) In respect of Increased Cost of Working the measure of indemnity shall be:

The additional expenditure necessarily and reasonably incurred by the Insured for the sole purpose of avoiding or diminishing the reduction in Turnover.

3.2. From the amounts recoverable under 3.1 shall be deducted any sum saved during the Indemnity Period as may cease or be reduced in consequence of the occurrence.



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If the Sum Insured is less than the sum obtained by applying to the Turnover either the rate of Gross Profit, or the Rate of Fixed Costs and Debt Servicing, as applicable, the amount payable shall be reduced proportionately.

#### **4. ATTACHMENT AND TERMINATION OF RISK**

4.1. The indemnity afforded by paragraph 1.1 above shall operate, whilst the Project Cargo is in the normal course of transit, as per the attachment provision contained in Section I of this Policy, but no earlier than commencement of loading at suppliers premises. **Irrespective of any termination provisions contained in Section I of this Policy, coverage hereunder will cease in line with the termination provisions applicable under Section I of this Policy, or on completion of unloading at project laydown area, whichever is the sooner. Onsite or offsite storage shall be subject to prior agreement by Insurers.**

4.2. The indemnity afforded by paragraphs 1.2, 1.3 and 1.4 above in respect of vessels, craft or conveyances to be used for the transportation of the Project Cargo referred to in Section I of this Policy shall attach from the time that such vessels, craft or conveyances come alongside the berth or mooring point at which the Project Cargo described in the information provided to Insurers is to be loaded thereon (including any casualties or incidents arising during such berthing or mooring) and in respect of other conveyances (including aircraft) from the time that such conveyance arrives at the place where the Project Cargo described in the information provided to Insurers is to be loaded thereon.

#### **5. DEDUCTIBLE**

----- days of indemnifiable delay, in the aggregate, will be deducted from amounts recoverable under this Policy.

The deductible will be calculated by dividing the indemnity amount, including the Increased Cost of Working, agreed by insurers by the actual number of days of indemnifiable delay. The resulting daily amount will be multiplied by the number of days shown in item 6.2 of the Project Overview and the resulting amount will be deducted from the claim.

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Where indemnity under this Policy is solely in respect of Increased Cost of Working, the amount of the deductible shall be in the same proportion as the number of days of deductible relate to the number of days of Indemnity that would have applied but for the Increased Cost of Working expenditure.

## **6. EXCLUSIONS**

In no case shall there be indemnity under this Section of the policy for:

- 6.1. Loss of or damage to the Project Cargo as per the information provided to insurers of any expenses recoverable under Section I.
- 6.2. Delay as a consequence of fines, penalties, liquidated damages, punitive damages and/or damages for breach of contract, late or non-completion of orders, or any penalties of whatever nature, or any additional damages resulting from multiplication of compensatory damages, unless specifically included by insurers prior to inception.
- 6.3. Delay as a consequence of alterations, additions, improvements or elimination of any deficiencies in the Project Cargo insured under Section I of this Policy, carried out after the occurrence of damage.
- 6.4. Delay as a consequence of lapse or cancellation of a lease, import license and/or regulation or restriction unless resulting from a peril insured under Section II, paragraphs 1.1, 1.2, 1.3 or 1.4 or which would have been covered but for the application of the Section I deductible.
- 6.5. Delay as a consequence of commandeering, requisition or destruction or damage by order of any government de jure or de facto or by any public authority other than where covered under the Institute War & Strikes Clauses Hulls – Voyage 01/10/1983 (CL 295), and other than where specifically covered under Section I.
- 6.6. Delay as a consequence of Final Positioning at the project site.
- 6.7. Delay as a consequence of physical loss or damage to contractors and / or sub-contractors' materials, equipment and supplies other than Project Cargo procured by contractors or sub-contractors.

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- 6.8. Delay as a consequence of any restrictions imposed by a public authority other than where covered under Section I.
- 6.9. Delay as a consequence of non-availability of funds.

## **7. CLAIMS**

- 7.1. Any loss which is the subject of indemnity under this Policy shall be calculated in the manner described in Clause 3 above and item 7.2 below.
- 7.2. Subject to “Important Notice Clause” applicable under Section I of this Policy, the Insured shall produce all necessary and reasonable evidence as may be required by Insurers, for the purpose of investigating or verifying a claim under this Policy.

In calculating the amount of loss the following points shall in particular be taken into consideration.

- a) Variations and special circumstances which would have affected either the Scheduled Commercial Operation Date or the insured business had the delay not occurred.
- b) Variations and special circumstances affecting the insured business after the Scheduled Commercial Operation Date.
- c) Any liquidated damages payments received by the Insured.

In the event of loss or expense, which is the subject of indemnity under this Policy Insurers may make interim payments during the Indemnity Period.

In respect of Increased Cost of Working expenditure, Insurers will make interim payments as incurred.

- 7.3. If the Scheduled Commercial Operation Date of this project is revised at any stage as a result of delay or postponement by any cause, which is not the subject of indemnity under this Policy, the resulting new Scheduled Commercial Operation Date shall be the basis for the adjustment of any claim which may be recoverable under this Policy.
- 7.4. In the event that the Project Cargo described in the information provided to Insurers is lost or damaged or appears to be lost or damaged at any point during the transit, the Insurers of this Policy shall be notified as soon as practicable, whether they are the primary insurers of the cargo or not. Insurers, upon receipt of such advice, may agree





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such reasonable action as they consider necessary to minimize any such loss, damage or expense.

7.5. Where Increased Cost of Working expenses are incurred by the Insured such expenses shall be adjusted and approved by Insurers or their appointed representatives.

7.6. Nominated Adjuster(s)

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-----  
-----  
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**8. SPECIAL CONDITIONS**

8.1. It is a condition precedent to the recovery of indemnity under this Section of the Policy that the Project Cargo described in the Project Overview is insured for Marine Cargo and War, and Strikes risks.

8.2. The overseas vessels carrying named Project Cargo Critical item must comply with the Institute Classification Clause (CL 354) dated 1/1/01 and/or a vessel acceptable under the terms and conditions of Section I.

8.3. In the event of any revision to Project Cargo Critical item scheduled shipping dates, Insurers shall have the right to review the rates of this policy.

8.4. Under Section I, Insured shall maintain the availability of Sum Insured (Cargo) and Sum Insured (Duty) at all times in the absence of which all benefits, in so far as they relate to Section I, shall stand forfeited from the time the Sum Insured (Cargo) and Sum Insured (Duty) get exhausted by the declarations made as per the "Basis of Declaration" enshrined under SECTION I of the SCHEDULE. This shall not, however, affect any claim(s) in respect of Cargo and Duty where the Sum Insured (Cargo) and Sum Insured

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(Duty) are available on the date of commencement of transit, in respect of which the claim(s) is / are reported.

Further this Policy shall forfeit any claim arising under Section II, which has resulted on account of the following:

- 8.4.1. a loss/damage to the Project Cargo which, but for the non-availability of Sum Insured, would have been covered under Section I of this policy.
- 8.4.2. loss of or damage to or mechanical breakdown of the hull or machinery and/or equipment of the vessel, craft or aircraft, on which any of the Project Cargo is being carried or is intended to be carried for, which, but for the non-availability of Sum Insured, would have been covered under Section I of this policy.
- 8.4.3. loss or mechanical breakdown of, any motor or rail vehicle or attachment thereto upon which any part of the Project Cargo is being transported or is intended to be transported, which, but for the non-availability of Sum Insured, would have been covered under Section I of this policy.
- 8.4.4. the vessel, aircraft or other conveyance on which any of the Project Cargo is carried or is intended to be carried, which, but for the non-availability of Sum Insured, would have been covered under Section I of this policy, being involved in a general average, salvage or lifesaving operation.
- 8.4.5. failure to pay the premium installment, if applicable, on or before its due date, notwithstanding the availability of Sum Insured under Section I, to cover the Project Cargo.

## **9. DEFINITIONS**

### **9.1. Actual Loss Sustained**

The actual and proven financial loss to the Insured in accordance with the measure of indemnity.

### **9.2. Annual Turnover**

The Turnover which would have been achieved, had the indemnifiable event not occurred during the 12 months reckoned from the midnight of the day of completion of the insured works including full operational testing. In case the completion of insured works and full operational testing are not on the same day, period of 12 months shall be reckoned from the midnight of the day of completion of full operational testing.

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**9.3. Deductible**

The amount of the insured loss and/or insured costs retained by the Insured.

**9.4. Final Positioning**

The commencement of installation of the Project Cargo directly from the carrying conveyance at the Project Site.

**9.5. Fixed Costs and Debt Servicing**

Costs and expenses incurred by the insured project which are not affected by any changes in the output of the insured project.

**9.6. Gross Profit**

The amount by which the Annual Turnover exceeds the amount of specified working expenses.

Specified working expenses are those costs which vary directly with Turnover such as costs for the acquisition of goods, raw materials, power and supplies.

**9.7. Increased Cost of Working**

The additional expenditure necessarily and reasonably incurred by the Insured for the sole purpose of avoiding or diminishing the reduction in Turnover which, without such expenditure, would have taken place during the Indemnity Period but not exceeding the amount by which such expenditure reduced the loss of Gross Profit indemnified under this Policy.

**9.8. Indemnity Period**

The period during which the production capability of the project is affected in consequence of the indemnifiable event.

The Indemnity Period begins with the date upon which, had the indemnifiable event not occurred, the insured works, including full operational testing, would have been completed.



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The Indemnity Period ends with the actual date upon which the insured works are completed, including full operational testing, but not exceeding the period of delay to the Project that would have been caused had such part of the property which has been lost or damaged been rebuilt, repaired or replaced to its condition immediately prior to the occurrence of the indemnifiable event with due diligence. In no case shall the Indemnity Period exceed that stated in the Clause 5.2 of the Project Overview and Clause 2 herein.

**9.9. Notice to Proceed**

9.10. The date contracts are signed relating to the final approval of the Project contract itself.

**9.11. Policy**

“Policy” means the policy, the Schedule and any applicable endorsements or memoranda and the proposal and declaration.

**9.12. Project Cargo**

The materials, equipment and supplies required for the construction of the Project described in item 1 of the Project Overview and which is the subject of this insurance.

**9.13. Project Cargo Critical Items**

A Project Cargo Critical Item shall be an item as defined within the General Policy Conditions Survey Warranty and/or listed in the Schedule of Named Project Cargo Critical Items.

**9.14. Rate of Gross Profit**

The amount, as a percentage, which would have been earned on the turnover during the Indemnity Period had the indemnifiable event not occurred.

**9.15. Rate of Fixed Costs and Debt Servicing**

The rate of fixed costs and debt servicing shall be the proportion of fixed costs and debt servicing expressed as a percentage of Annual Turnover.

**9.16. Scheduled Commercial Operation Date**

The provisional date(s) stated in the information provided to insurers, or any revised date either agreed by Insurers or which should have been notified to Insurers pursuant to Duty of Insured

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10.6 upon which the business would have commenced had the delay in scheduled commercial operation date not occurred.

**9.17. Turnover**

The amount of money paid or payable to the Insured for goods, products or services sold or delivered in the course of the insured business conducted at the Project site.

**10. DUTY OF INSURED**

It is the duty of the Insured, their servants and agents that they shall:

- 10.1. Act with reasonable dispatch in all circumstances within their control.
- 10.2. Take all such measures as may be reasonable for the purpose of averting or minimizing loss.
- 10.3. Commit funds, equipment or facilities for the repair or replacement of destroyed, delayed or damaged items thereby mitigating potential claims.
- 10.4. Ensure that all rights against carriers, bailees or other third parties are properly preserved and exercised, and the insurers will in addition to any loss recoverable hereunder, reimburse the Insured for any charges properly and reasonably incurred in pursuance of these duties.
- 10.5. Advise Insurers of any revisions to the Scheduled shipping dates of all Project Cargo Critical items as stated in the underwriting information provided by the Insured at the inception of the policy.
- 10.6. Give prompt notice to Insurers in the event of delays to programme, of extensions of time being granted and/or the Scheduled Commercial Operation Date of this Project being otherwise amended and Insurers shall have the right to revise the rates, terms and conditions of this Policy following receipt of such notice, as stated in items 7.3 and 8.3 above.

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10.7. To enable claims to be dealt with properly, submit to the Insurer and / or their Nominated Adjuster(s) Asset Register and/or Accounting records and/or Log Book and/or EPC / Supplier Agreements and/or Progress Report(s) and/or Construction and Erection Planning Schedule and/or Production Process Schedule and/or other available supporting documents.

All actions taken by Insured or Insurers with the objective of saving, protecting or recovering the Project Cargo shall not be considered as a waiver or acceptance of abandonment or otherwise prejudice the rights of either party.

## **11. LAW, PRACTICE AND JURISDICTION**

This insurance is subject to Indian law and practice and the exclusive jurisdiction of the Courts of India except as may be expressly provided herein to the contrary.

## **12. GENERAL POLICY CONDITIONS (Applicable to Section I and Section II)**

### **12.1. OTHER INSURANCE**

Where the Insured is, irrespective of this Policy, entitled to be indemnified in whole or in part by any other insurance as a result of loss of damage or delay which would otherwise have been indemnifiable in whole or in part by the Insurers of this Policy, the claim recoverable shall not exceed

12.1.1. In respect of loss to Project Cargo insured hereunder, such proportion of loss as Sum Insured (Cargo) bears to the aggregate of Sums Insured (Cargo) under this Insurance and all other Insurances.

12.1.2. In respect of loss to Duty insured hereunder, such proportion of loss as Sum Insured (Duty) bears to the aggregate of Sums Insured (Duty) under this Insurance and all other Insurances.

12.1.3. In respect of loss of Gross Profit, such proportion of loss as Sum Insured (On Estimated Loss of Gross Profit) bears to the aggregate of Sums Insured (On Estimated Loss of Gross Profit) under this Insurance and all other Insurances.

Or



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In respect of loss of Fixed Costs and Debt Servicing insured hereunder, such proportion of loss as Sum Insured (On Estimated Loss of Fixed Costs and Debt Servicing) bears to the aggregate of Sums Insured (On Estimated Loss of Fixed Costs and Debt Servicing) under this Insurance and all other Insurances.

12.1.4. In respect of Increased Cost of Working insured hereunder, such proportion of loss as Sum Insured (On Estimated Increased Cost of Working) bears to the aggregate of Sums Insured (On Estimated Increased Cost of Working) under this Insurance and all other Insurances.

**12.2. SURVEY WARRANTY**

The Named Surveyor(s) is /are

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-----  
-----

(and / or their nominated representative)

It is warranted that Named Surveyor attends and approves all loading, all stowage (Including protection for non-containerized Critical Items shipped on deck), and unloading to or from carrying conveyances of all named Project Cargo Critical Items (shown below).

All of the Named Surveyor(s) recommendations are to be complied with by the Insured.

All named Project Cargo Critical Items are to be shipped under deck other than where such critical items are shipped in totally enclosed steel containers per purpose built cellular container vessels, or which on deck stowage has been approved by the Named Surveyor.

Shipment requiring the use of local barges or lightering shall not be regarded as on deck.

However, where local barges or lightering is used the Named Surveyor will approve the tug, barge, fastening and towing operations in accordance with this Survey Warranty.

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In respect of Project Cargo Critical Items, it is warranted that where items are not new and sourced directly from the original manufacturer, packaging is approved by the Named Surveyor.

All fees for the account of the Insured unless otherwise agreed.

This Survey Warranty does not apply if:

1. Any critical items are shipped:
  - a) In full and / or sole use fully enclosed containers door to door.
  - b) By airfreight (other than heavy lift aircraft).
2. The proposed shipping methodologies and / or procedures of any critical items are deemed acceptable by the Named Surveyor for the proposed transportation and in their opinion survey attendance can be waived.
3. In the Named Surveyor's opinion any component or sub-assembly of any critical item does not necessitate a survey.
4. The Agreement Parties agree to waive survey requirements for any specific shipment of part of the entire transportation.

**Failure to comply with this warranty shall not affect this insurance except as respects of the individual shipment(s) concerned. This insurance will continue in full force and effect for all other shipments which comply with the survey warranty.**

In the event of a breach of the Survey Warranty the policy coverage will not cease but the insuring conditions under Section I of this policy shall be deemed to be no wider than

Institute Cargo Clauses (B) 1.1.\*\*\*\* (CL\*\*\*) with clause 1.3 deleted

Institute War Clauses (Cargo) 1.1.\*\*\*\* (CL\*\*\*)

Institute Strikes Clauses (Cargo) 1.1.\*\*\*\* (CL\*\*\*)



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In respect of on deck shipments and / or local barges or lightering policy coverage will be deemed to be no wider than

Institute Cargo Clauses (C) 1.1.\*\*\*\* (CL\*\*\*) with clause 1.3 deleted

Institute War Clauses (Cargo) 1.1.\*\*\*\* (CL\*\*\*)

Institute Strikes Clauses (Cargo) 1.1.\*\*\*\* (CL\*\*\*)

In the event that the Insured subsequently complies with the conditions of the Survey Warranty, then from the date of compliance, as evidenced by the surveyor's inspection certificate, full policy coverage will be reinstated. Where a breach of Survey Warranty has occurred and cover is subsequently reinstated and a loss occurs the onus of proof that any such loss (es) would be recoverable under this policy rests with the Insured to prove to the satisfaction of the Insurers hereon.

It is further understood and agreed that where the Insured or Companies acting on their behalf have provided the Named Surveyor or their customary notification office with the shipment Estimated Time of Delivery and Estimated Time of Arrival at least 72 hours in advance of estimated load / discharge dates then failure of the Surveyors to actually attend shall be deemed not to be a breach of the above warranty.

### **Project Cargo Critical Items**

A Project Cargo Critical Item shall display one or more of the following characteristics:

1. All equipment, plant and materials on the critical path and which in the event of loss during transit /storage, cannot be repaired, remanufactured, replaced, reshipped, installed, tested and commissioned within sufficient time to arrive at the Project site in the time to facilitate the Scheduled Commercial Operation Date.
2. Furthermore it is likely to have one or more of the following characteristics:
  - Where the unit price of an item of the Project cargo is valued in excess of INR 25 crore (or equivalent in other currency) and shall be shipped in break-bulk.

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- Any item which including packing has dimensions in excess of 12 M length and/or 2.5 M wide and/or 2.5 M high and hence cannot fit inside a standard 40' container or equivalent road trailer.
- Any item including packaging with a weight in excess of 50 MT
- Ocean Barge shipments
- Any item which requires special handling due to its characteristics and/or any item having special requirements for loading, unloading, lashing and securing.

### 12.3. INSPECTION OR RECORDS

The Insurer and / or its Agents shall have the right, at any time during the business hours of the Insured to inspect the records of the Insured in respect of interest(s) covered under this policy.

### 12.4. CLAIMS

In the event of loss and / or damage which may give rise to a claim under this insurance, the Insured and / or the claimants shall observe and comply with the claims procedures as set out under this policy.

### 12.5. CONDITION PRECEDENT

The due observance and fulfillment of the terms and conditions of this contract in so far as these relate to anything to be done or complied with by the Insured shall be a condition precedent to the liability of the Company to make payments hereunder. If there shall, be any, misstatement in or omissions of a material fact from the information supplied by the Insured whether by the said proposal and declaration or otherwise, this policy shall be null and void and any premium paid thereon shall be forfeited. No transfer in the interest in the policy and no waiver of alterations to or change in the terms of this policy shall be valid, unless made in writing and signed by the Insurer.

### 12.6. DEDUCTIBLE / FRANCHISE

As mentioned in the Policy schedule.



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#### **12.7. NOTICES AND ALTERATIONS TO POLICY**

Every notice and communication to the Company required by this Policy shall be in writing and be addressed to the nearest office of the Company and the acknowledgement of service shall be obtained from the Company. No receipt for renewal premium is valid except on the official form issued by the Company and no endorsement on this Policy or alteration in the terms thereof is valid unless countersigned by an authorized official of the Company or by an agent acting under Power of Attorney from the Company.

#### **12.8. DUTY OF DISCLOSURE**

This Policy shall be void and all premiums paid hereon shall be forfeited to the Company in the event of misrepresentation, misdescription or non-disclosure of any material fact in the proposal form, personal statement, declaration and connected documents, or any material information having been withheld.

#### **12.9. REASONABLE CARE**

The Insured shall take all ordinary and reasonable precautions for the safety of the property insured.

#### **12.10. SUBROGATION**

The Insured and any claimant under this policy shall at the expense of the Insurer do or concur in doing or permit to be done all such acts and things that may be necessary or reasonably required by the Insurer for the purpose of enforcing any rights and remedies or obtaining relief or indemnity from other parties to which the Insurer shall be or would become entitled or subrogated upon the Insurer paying for or making good any loss or damage under this policy whether such acts and things shall be or become necessary or required before or after the Insured's indemnification by the Insurer.

#### **12.11. FRAUD**

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If any claim under this Policy shall be in any respect fraudulent or if any fraudulent means or device are used by the Insured or any one acting on the Insured's behalf to obtain any benefit under this policy, all benefits and rights under the Policy shall be forfeited.

## 12.12. CLAIMS PROCEDURE

### SECTION I

It is the duty of the Assured and their Agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimising a loss and to ensure that all rights against Carriers, Bailees or other third parties are properly preserved and exercised. In particular, the Assured or their Agents are required:

- To claim immediately on the Carriers, Port Authorities or other Bailees for any missing packages.
- In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.
- When delivery is made by Container, to ensure that the Container and its seals are examined immediately by their responsible official.
- If the Container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.
- To apply immediately for survey by Carriers' or other Bailees' Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.
- To give notice in writing to the Carriers or other Bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.
- To take examined delivery from the carriers of packages which are outwardly damaged or appear to have been tampered with and obtain a Damage and / or Shortage Certificate from them. If any package appears to be deficient in weight, to take weightment / examined delivery from the carriers and appropriate certificates.
- To issue notices of claims against carriers, bailees or third parties by Registered Post with Acknowledgement due card.

NOTE. - The Consignees or their Agents are recommended to make themselves familiar with the Regulations of the Port Authorities at the port of discharge.

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### **INSTRUCTIONS FOR SURVEY**

In the event of loss or damage which may involve a claim under this Policy, immediate notice of such loss or damage should be given to the Company and a Survey Report obtained from the company's representative at port of discharge or destination or if there be no representative of the company the nearest Lloyds Agent.

### **DOCUMENTATION OF CLAIMS**

To enable claims to be dealt with promptly, the Assured or their Agents are advised to submit all available supporting documents without delay, including when applicable:-

1. Original policy or Certificate of Insurance.
2. Original or copy shipping Invoices and Packing List and / or weightment notes.
3. Original Bill of Lading and/or other contract of carriage.
4. Survey report and other documentary evidence ( Damage / Non-Delivery Certificate ) to show the extent of the loss or damage.
5. Landing remarks and weightment notes at final destination.
6. Correspondence exchanged with the Carriers and other Parties regarding their liability for the loss or damage along with copies of Notice of claim on the Carriers / Third Parties and Receipted A/D Card / Postal Registration Receipt.

### **SECTION II**

As per item no. (7) Of Section II

#### **12.13. CLAIMS SETTLEMENT**

The Insurer will settle the claim under this policy within 30 days from the date of receipt of necessary documents required for assessing the claim. In the event that the Insurer decides to reject a claim made under this policy, the Insurer shall do so within a period of thirty days of the survey report or addition survey report, as the case may be, in accordance with the provisions of Protection of Policyholders' Interest Regulations 2002.

#### **12.14. INTEREST / PENALTY:**

No sum payable under this policy shall carry any interest or penalty.

#### **12.15. RENEWAL NOTICE:**

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#### **Marine Delay in Start-Up Policy Schedule**

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**Liberty General Insurance Limited**, Unit 1501 & 1502, 15th Floor, Tower 2, One International Center, Senapati Bapat Marg, Prabhadevi, Mumbai - 400013.

Phone: +91 22 6700 1313 Fax: +91 22 6700 1606, Email: [care@libertyinsurance.in](mailto:care@libertyinsurance.in)

Call Toll Free No : 1800 266 5844, website : [www.libertyinsurance.in](http://www.libertyinsurance.in)

IRDA of India registration number: 150 I CIN: U66000MH2010PLC209656

UIN No: IRDAN150P0002V01201415



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The Company shall not be bound to issue any renewal notice nor to accept renewal premium thereunder. Unless renewed as herein provided, this Policy shall terminate at the expiration of the period for which premium has been paid.

#### 12.16. **PERIOD OF POLICY**

The policy shall remain in force for the period as set out in the Policy Schedule unless cancelled previously by either side as per the terms of Cancellation (item no 12.15 as mentioned below).

#### 12.17. **CANCELLATION**

This insurance is subject to 30 days' notice of cancellation by either party. Cancellation shall not affect any cover which has attached, before the date of cancellation and shall be subject to the following conditions:

1) If notice of cancellation is served at the option of the Insurer, the refund will be arrived as under:

1.1 Under Section I, the Insurer shall refund the premium, at the agreed rate, on the difference of total sum insured (including enhancements, if any) and aggregate of the actual sum(s) insured of all shipments commencing on or after the date of commencement of this insurance till the date immediately preceding the date of cancellation, both dates inclusive.

1.2 Under Section II, the Insurer shall make a pro-rata refund corresponding with the unexpired period, calculated from the actual date of cancellation till the original Scheduled Commercial Operation date provided at the time of proposal, notwithstanding any extension(s).

2) If notice of cancellation is served at the option of the Insured, the refund will be arrived as under:

2.1 Under Section I, the Insurer shall refund the premium, at the agreed rate, on the difference of total sum insured (including enhancements, if any) and aggregate of the actual sum(s) insured of all

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shipments commencing on or after the date of commencement of this insurance till the date immediately preceding the date of cancellation, both dates inclusive.

2.2 Under Section II, the Insurer shall retain premium at short period rates as under and shall refund the difference

| <b>Percentage of Total Sum insured, including enhancements, utilized under Section I, before the date of cancellation</b> | <b>Retention of Premium under Section II</b>              |
|---|---|
| Upto 10%  | 15% of the total premium, including enhancements, if any  |
| 10% ~ 20%   | 25% of the total premium, including enhancements, if any  |
| 20% ~ 30%   | 35% of the total premium, including enhancements, if any  |
| 30% ~ 40%   | 45% of the total premium, including enhancements, if any  |
| 40% ~ 50%   | 55% of the total premium, including enhancements, if any  |
| 50% ~ 60%   | 65% of the total premium, including enhancements, if any  |
| 60% ~ 70%   | 75% of the total premium, including enhancements, if any  |
| 70% ~ 80%   | 85% of the total premium, including enhancements, if any  |
| Exceeding 80%   | 100% of the total premium, including enhancements, if any |



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In case of any indemnifiable claim under Section I of the policy on account of loss/damage to shipments that have commenced prior to the date of cancellation, subject to item no. 1.1 of the Insuring Agreement of this policy, any resultant loss on account of delay, under Section II, sustained to the Insured's business generated at the project site shall not be affected but shall exclude the following:

- a) Variations and special circumstances which would have affected the Scheduled Commercial Operation Date or the insured business, had the delay not occurred.
- b) Variations and special circumstances affecting the insured business after Scheduled Commercial Operation Date.
- c) Any liquidated damage payments received by the insured.
- d) Loss/damage to any item that has commenced transit on or after the date of cancellation further affecting the Scheduled Commercial Operation Date.

#### 12.18. **ARBITRATION**

If any dispute or difference shall arise as to the quantum to be paid under this policy (liability being otherwise admitted) such difference shall independently of all other questions be referred to the decision of a sole arbitrator to be appointed in writing by the parties to or if they cannot agree upon a single arbitrator within 30 days of any party invoking arbitration, the same shall be referred to a panel of three arbitrators, comprising of two arbitrators, one to be appointed by each of the parties to the dispute/difference and the third arbitrator to be appointed by such two arbitrators and arbitration shall be conducted under and in accordance with the provisions of the Arbitration and Conciliation Act, 1996.

It is clearly agreed and understood that no difference or dispute shall be referable to arbitration as hereinbefore provided, if the Company has disputed or not accepted liability under or in respect of this policy.

It is hereby expressly stipulated and declared that it shall be a condition precedent to any right of action or suit upon this policy that the award by such arbitrator/ arbitrators of the amount of the loss or damage shall be first obtained.





Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

**12.19. GRIEVANCES**

In case the Insured is aggrieved in any way, the Insured may contact Insurer at the specified address, during normal business hours. In case the Insured/Insured Person has not got his/her grievances redressed by the Company within 15 days, then he/she may approach the Insurance Ombudsman for the redressal of the same, A list containing the addressees of Offices of Ombudsman are attached to this Policy. Policy holder may also obtain copy of IRDA circular number 1385\_GI-2002\_ENG dated 26-04-2002, notification on Insurance Regulatory and Development Authority (Protection of policy holders' interests) Regulations, 2002.

**Schedule of Named Project Cargo Critical Items**

| S.I No. | List of Critical Item(s) | Age (in years) | Make | Value |
|---------|--------------------------|----------------|------|-------|
|         |                          |                |      |       |
|         |                          |                |      |       |
|         |                          |                |      |       |
|         |                          |                |      |       |
|         |                          |                |      |       |
|         |                          |                |      |       |
|         |                          |                |      |       |

**Grievance Redressal Procedure**

**Marine Delay in Start-Up Policy Schedule**

**Liberty General Insurance Limited**, Unit 1501 & 1502, 15th Floor, Tower 2, One International Center, Senapati Bapat Marg, Prabhadevi, Mumbai - 400013.

Phone: +91 22 6700 1313 Fax: +91 22 6700 1606, Email: [care@libertyinsurance.in](mailto:care@libertyinsurance.in)

Call Toll Free No : 1800 266 5844, website : [www.libertyinsurance.in](http://www.libertyinsurance.in)

IRDA of India registration number: 150 I CIN: U66000MH2010PLC209656

UIN No: IRDAN150P0002V01201415



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We are concerned about you and are committed to extend the best possible services. In case you are not satisfied with our services or resolutions, please follow the below steps for redressal.

### Step 1

**Call us** on Toll free number: **1800-266-5844**  
(8:00 AM to 8:00 PM, 7 days of the week)

or

**Email us at:** [care@libertyinsurance.in](mailto:care@libertyinsurance.in)

or

**Write to us at:**

**Customer Service**

**Liberty General Insurance Limited**, Unit 1501 & 1502,  
15th Floor, Tower 2, One International Center,  
Senapati Bapat Marg, Prabhadevi, Mumbai - 400013.

### Step 2

If our response or resolution does not meet your expectations, you can escalate at  
[Manager@libertyinsurance.in](mailto:Manager@libertyinsurance.in)

### Step 3

If you are still not satisfied with the resolution provided, you can further escalate at  
[Servicehead@libertyinsurance.in](mailto:Servicehead@libertyinsurance.in)

An acknowledgement will be sent on receipt of your concern, we would then investigate the matter internally and respond with a suitable resolution. Please share your contact details to enable us to get in touch with you.

In case you are not satisfied with the decision or resolution provided by the company you may approach the Insurance Ombudsman for redressal. The details of Insurance Ombudsman offices are given below:

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| Office of the Ombudsman and Contact Details  | Areas of Jurisdiction  |
|--|--|
| <p><b>AHMEDABAD</b></p> <p>Office of the Insurance Ombudsman,<br/>Jeevan Prakash Building, 6th floor, Tilak Marg,<br/><br/>Relief Road, Ahmedabad – 380 001.<br/>Tel.: 079 - 25501201/02/05/06<br/>Email: <a href="mailto:bimalokpal.ahmedabad@ecoi.co.in">bimalokpal.ahmedabad@ecoi.co.in</a></p>   | <p>Gujarat,<br/>Dadra &amp; Nagar Haveli,<br/>Daman and Diu.</p> |
| <p><b>BENGALURU</b></p> <p>Office of the Insurance Ombudsman,<br/>Jeevan Soudha Building, PID No. 57-27-N-19, Ground Floor,<br/>19/19, 24th Main Road, JP Nagar, Ist Phase,<br/>Bengaluru – 560 078.<br/>Tel.: 080 - 26652048 / 26652049<br/>Email: <a href="mailto:bimalokpal.bengaluru@ecoi.co.in">bimalokpal.bengaluru@ecoi.co.in</a></p> | <p>Karnataka.</p>  |
| <p><b>BHOPAL</b></p> <p>Office of the Insurance Ombudsman,<br/>Janak Vihar Complex, 2nd Floor, 6, Malviya Nagar,<br/><br/>Opp. Airtel Office, Near New Market, Bhopal – 462 003.<br/>Tel.: 0755 - 2769201 / 2769202<br/>Fax: 0755 - 2769203<br/>Email: <a href="mailto:bimalokpal.bhopal@ecoi.co.in">bimalokpal.bhopal@ecoi.co.in</a></p>    | <p>Madhya Pradesh<br/>Chattisgarh.</p>                           |
| <p><b>BHUBANESHWAR</b></p> <p>Office of the Insurance Ombudsman,<br/>62, Forest park, Bhubneshwar – 751 009.<br/>Tel.: 0674 - 2596461 /2596455</p>   | <p>Orissa</p>  |

Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

| Office of the Ombudsman and Contact Details  | Areas of Jurisdiction  |
|--|--|
| Fax: 0674 - 2596429<br>Email: <a href="mailto:bimalokpal.bhubaneswar@ecoi.co.in">bimalokpal.bhubaneswar@ecoi.co.in</a>   |  |
| <b>CHANDIGARH</b><br>Office of the Insurance Ombudsman,<br>S.C.O. No. 101, 102 & 103, 2nd Floor, Batra Building, Sector<br>17 – D, Chandigarh – 160 017.<br>Tel.: 0172 - 2706196 / 2706468<br>Fax: 0172 - 2708274<br>Email: <a href="mailto:bimalokpal.chandigarh@ecoi.co.in">bimalokpal.chandigarh@ecoi.co.in</a> | Punjab, Haryana,<br>Himachal Pradesh,<br>Jammu & Kashmir,<br>Chandigarh.         |
| <b>CHENNAI</b><br>Office of the Insurance Ombudsman,<br>Fatima Akhtar Court, 4th Floor, 453,<br>Anna Salai, Teynampet, CHENNAI – 600 018.<br>Tel.: 044 - 24333668 / 24335284<br>Fax: 044 - 24333664<br>Email: <a href="mailto:bimalokpal.chennai@ecoi.co.in">bimalokpal.chennai@ecoi.co.in</a>                     | Tamil Nadu,<br>Pondicherry Town and<br>Karaikal (which are part of Pondicherry). |
| <b>DELHI</b><br>Office of the Insurance Ombudsman,<br>2/2 A, Universal Insurance Building,<br>Asaf Ali Road, New Delhi – 110 002.<br>Tel.: 011 - 2323481/23213504<br>Email: <a href="mailto:bimalokpal.delhi@ecoi.co.in">bimalokpal.delhi@ecoi.co.in</a>   | Delhi.   |
| <b>GUWAHATI</b><br>Office of the Insurance Ombudsman,<br>Jeevan Nivesh, 5th Floor, Nr. Panbazar over bridge,   | Assam,<br>Meghalaya,<br>Manipur,<br>Mizoram,<br>Arunachal Pradesh,               |

Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

| Office of the Ombudsman and Contact Details   | Areas of Jurisdiction   |
|---|---|
| S.S. Road, Guwahati – 781001(ASSAM).<br>Tel.: 0361 - 2132204 / 2132205<br>Fax: 0361 - 2732937<br>Email: <a href="mailto:bimalokpal.guwahati@ecoi.co.in">bimalokpal.guwahati@ecoi.co.in</a>  | Nagaland and Tripura.   |
| <b>HYDERABAD</b><br>Office of the Insurance Ombudsman,<br>6-2-46, 1st floor, "Moin Court", Lane Opp. Saleem Function<br>Palace, A. C. Guards, Lakdi-Ka-Pool,<br>Hyderabad - 500 004.<br>Tel.: 040 - 65504123 / 23312122<br>Fax: 040 - 23376599<br>Email: <a href="mailto:bimalokpal.hyderabad@ecoi.co.in">bimalokpal.hyderabad@ecoi.co.in</a> | Andhra Pradesh,<br>Telangana,<br>Yanam and<br>part of Territory of Pondicherry. |
| <b>JAIPUR</b><br>Office of the Insurance Ombudsman,<br>Jeevan Nidhi – II Bldg., Gr. Floor,<br>Bhawani Singh Marg, Jaipur - 302 005.<br>Tel.: 0141 - 2740363<br>Email: <a href="mailto:Bimalokpal.jaipur@ecoi.co.in">Bimalokpal.jaipur@ecoi.co.in</a>  | Rajasthan.  |
| <b>ERNAKULAM</b><br>Office of the Insurance Ombudsman,<br>2nd Floor, Pulinat Bldg., Opp. Cochin Shipyard, M. G. Road,<br>Ernakulam - 682 015.<br>Tel.: 0484 - 2358759 / 2359338<br>Fax: 0484 - 2359336<br>Email: <a href="mailto:bimalokpal.ernakulam@ecoi.co.in">bimalokpal.ernakulam@ecoi.co.in</a>   | Kerala, Lakshadweep,<br>Mahe-a part of Pondicherry.                             |
| <b>KOLKATA</b><br>Office of the Insurance Ombudsman,  | West Bengal,<br>Sikkim,   |

Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

| Office of the Ombudsman and Contact Details  | Areas of Jurisdiction  |
|--|--|
| <p>Hindustan Bldg. Annexe, 4th Floor,<br/>4, C.R. Avenue, KOLKATA - 700 072.<br/>Tel.: 033 - 22124339 / 22124340<br/>Fax : 033 - 22124341<br/>Email: <a href="mailto:bimalokpal.kolkata@ecoi.co.in">bimalokpal.kolkata@ecoi.co.in</a></p>  | <p>Andaman &amp; Nicobar Islands.</p>  |
| <p><b>LUCKNOW</b><br/>Office of the Insurance Ombudsman,<br/>6th Floor, Jeevan Bhawan, Phase-II,<br/>Nawal Kishore Road, Hazratganj,<br/>Lucknow - 226 001.<br/>Tel.: 0522 - 2231330 / 2231331<br/>Fax: 0522 - 2231310<br/>Email: <a href="mailto:bimalokpal.lucknow@ecoi.co.in">bimalokpal.lucknow@ecoi.co.in</a></p> | <p>Districts of Uttar Pradesh :<br/>Laitpur, Jhansi, Mahoba, Hamirpur, Banda,<br/>Chitrakoot, Allahabad, Mirzapur,<br/>Sonbhadra, Fatehpur, Pratapgarh,<br/>Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur,<br/>Lucknow, Unnao, Sitapur, Lakhimpur,<br/>Bahraich, Barabanki, Raebareli, Sravasti,<br/>Gonda, Faizabad, Amethi, Kaushambi,<br/>Balrampur, Basti, Ambedkarnagar,<br/>Sultanpur, Maharajgang, Santkabirnagar,<br/>Azamgarh, Kushinagar, Gorkhpur, Deoria,<br/>Mau, Ghazipur, Chandauli, Ballia,<br/>Sidharathnagar.</p> |
| <p><b>MUMBAI</b><br/>Office of the Insurance Ombudsman,<br/>3rd Floor, Jeevan Seva Annexe,<br/>S. V. Road, Santacruz (W), Mumbai - 400 054.<br/>Tel.: 022 - 26106552 / 26106960<br/>Fax: 022 - 26106052<br/>Email: <a href="mailto:bimalokpal.mumbai@ecoi.co.in">bimalokpal.mumbai@ecoi.co.in</a></p>                  | <p>Goa,<br/>Mumbai Metropolitan Region<br/>excluding Navi Mumbai &amp; Thane.</p>  |
| <p><b>NOIDA</b><br/>Office of the Insurance Ombudsman,<br/>Bhagwan Sahai Palace</p>  | <p>State of Uttaranchal and the following<br/>Districts of Uttar Pradesh:<br/>Agra, Aligarh, Bagpat, Bareilly, Bijnor,</p>   |

Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

| Office of the Ombudsman and Contact Details   | Areas of Jurisdiction   |
|---|---|
| 4th Floor, Main Road, Naya Bans, Sector 15,<br>Distt: Gautam Buddha Nagar, U.P-201301.<br>Tel.: 0120-2514250 / 2514252 / 2514253<br>Email: <a href="mailto:bimalokpal.noida@ecoi.co.in">bimalokpal.noida@ecoi.co.in</a>   | Budaun, Bulandshehar, Etah, Kanooj,<br>Mainpuri, Mathura, Meerut, Moradabad,<br>Muzaffarnagar, Oraiyya, Pilibhit, Etawah,<br>Farrukhabad, Firozbad, Gautambodhanagar,<br>Ghaziabad, Hardoi, Shahjahanpur, Hapur,<br>Shamli, Rampur, Kashganj, Sambhal,<br>Amroha, Hathras, Kanshiramnagar,<br>Saharanpur. |
| <b>PATNA</b><br>Office of the Insurance Ombudsman,<br>1st Floor, Kalpana Arcade Building,,<br>Bazar Samiti Road, Bahadurpur, Patna 800 006.<br>Tel.: 0612-2680952<br>Email: <a href="mailto:bimalokpal.patna@ecoi.co.in">bimalokpal.patna@ecoi.co.in</a>                            | Bihar, Jharkhand.   |
| <b>PUNE</b><br>Office of the Insurance Ombudsman,<br>Jeevan Darshan Bldg., 3rd Floor,<br>C.T.S. No.s. 195 to 198, N.C. Kelkar Road,<br><br>Narayan Peth, Pune – 411 030.<br>Tel.: 020-41312555<br>Email: <a href="mailto:bimalokpal.pune@ecoi.co.in">bimalokpal.pune@ecoi.co.in</a> | Maharashtra,<br>Area of Navi Mumbai and Thane<br>excluding Mumbai Metropolitan Region.  |

**GOVERNING BODY OF INSURANCE COUNCIL**

Shri P.N. Gandhi, Secretary General

Smt Moushumi Mukherji, Secretary

**Marine Delay in Start-Up Policy Schedule**

**Liberty General Insurance Limited**, Unit 1501 & 1502, 15th Floor, Tower 2, One International Center, Senapati Bapat Marg, Prabhadevi, Mumbai - 400013.

Phone: +91 22 6700 1313 Fax: +91 22 6700 1606, Email: [care@libertyinsurance.in](mailto:care@libertyinsurance.in)

Call Toll Free No : 1800 266 5844, website : [www.libertyinsurance.in](http://www.libertyinsurance.in)

IRDA of India registration number: 150 I CIN: U66000MH2010PLC209656

UIN No: IRDAN150P0002V01201415



Attached to and forming part of the Policy No. XXXXXXXXXX dated DD/MM/YYYY

3<sup>rd</sup> Floor, Jeevan Seva Annexe, S. V. Road, Santacruz (W), Mumbai – 400 054.

Tel: 022 – 26106889 / 671 / 980

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For updated details of Insurance Ombudsman Offices you may visit Governing Body of Insurance Council (GBIC) website at <http://www.gbic.co.in/ombudsman.html> or our website at <https://www.libertyinsurance.in/customer-support/grievance-redressal>

## INSURANCE IS A SUBJECT MATTER OF THE SOLICITATION